



March 27, 2020

We know this has been a very challenging time and want to update you on what Wesbury is doing in response to the ever-changing guidance on the Coronavirus (COVID).

The Wesbury leadership team and emergency preparedness team continue to monitor guidance from regulatory authorities on the potential spread of COVID-19. We have set up a designated COVID-19 Command Center, where we can work as a team to review updated guidance, implement new processes, address issues as presented, and prepare for the potential of cases in our county and facility. Additionally, all departments are working together to implement safeguards and directives as quickly as possible.

In order to keep you informed, we are keeping our website, www.wesbury.com, up to date, posting on Facebook (search for *Wesbury Retirement Community*), and have created the Wesbury Coronavirus Update Line where you may call 814-332-9015 to hear a recorded message of the latest requirements. Residents may simply dial extension 9015. If you or your loved one has questions, please call and leave your questions on this line. We will respond to them as soon as possible.

Here are the most recent updates and guidelines:

- All facilities remain closed to visitation except for residents who have an end of life status and for approved medical personal. Approved visitors are screened and wear protective equipment.
- Staff may only enter at Grace Lobby and are screened before permitted to start their shift.
- In order to assist families in communicating with residents, we now offer opportunities to connect via Skype, FaceTime, or a Window Visit, where you can come to a designated window and speak to your loved one over the phone. Prescheduled appointments are required. To schedule an appointment for Grace Rehabilitation and Health Center or Memory Support call 814-332-9014, for appointments at Cribbs call 814-332-9294.
- We kindly ask that families/friends do not approach resident room windows due to visitor safety and patient privacy.



- Family transportation for residents to medical and other appointments is suspended.
- Families/friends are asked not to bring items into the facilities for staff or residents. We know that many residents love receiving treats, so we have increased the availability of snacks.
- Resident Laundry may only be laundered by Wesbury.
- For those who use Meadville or Cochranton locations of Northwest Pharmacy Solutions, the stores are closed; however, the drive-through and delivery services remain open.
- All Residents have been asked to practice social distancing in an effort to prevent community spread. The activities teams are working hard to find creative ways to stay active.
- Effective Monday, March 30, Pastor Sam will lead us in a campus-wide prayer twice a day on channel 900 and over the PA system so all residents and staff can participate if interested.

We are also seeking your help!

- We are seeking donations of goggles, safety glasses, non-latex gloves, isolation gowns/Tyvek suits, 100% cotton fabric, and pipe cleaners. These can be taken to the Grace Switchboard.
- For anyone who likes to sew, we are seeking 1000 washable masks. The pattern can be found on the Wesbury website and Facebook. You will need 100% cotton fabric, elastic, and pipe cleaners. Completed masks can be taken to the Switchboard.

If you need a smile and have access, check out the Wesbury Facebook page for updates and inspiring posts. A recent post of residents holding signs to tell the world they are OK and have plenty of toilet paper reached over three million people all around the world! We all need to see something positive. Please follow us and feel free to add your posts and comments too!

Thank you for your patience and understanding during this time.